



Terms of sale for the ski pass and general rules

The territory of the **Schnalstaler Gletscherbahnen AG** is as follows:

Cable car: Kurzras – Grawand

Chair lifts: Lazaun (Kurzras), Grawand, Gletschersee I + II, Hintereis

Detachable chair lifts: Roter Kofel, Teufelsegg

Drag lift: Glockenlift I + II, Finail I + II

1. On purchasing a ski pass for the entire region of the Schnalstaler Gletscherbahnen AG, the visitor is entitled to use all forms of public transport. Please find out, either on arrival or via the internet, what kinds of ski pass can be purchased.
2. The price of the ski pass does not depend on the number of open lifts or ski runs, but is fixed by the management. We can neither guarantee that all lifts will be open nor that all ski runs can be used.
3. The ticket holder is responsible for using the ski pass or ticket correctly.
4. The ski pass is a personal form of identification and is non-transferrable. Any improper use of the ski pass, in particular its transfer to another person, even if only once or temporarily, will result in its immediate confiscation and annulment. We reserve the right to take action under civil and criminal law.
5. Lost, stolen, deliberately damaged or confiscated ski passes will neither be refunded nor replaced.
6. The points card (transferable) and the single-trip ticket are only valid during the season for which they were issued. Tickets that have expired will neither be refunded nor transferred for another season.
7. The ski pass and/or ticket complies with the taxation requirements (Decree dated 30.06.1992 - Art. 1)
8. In the event of the loss of the ski pass, the holder shall not be entitled to reimbursement of costs nor replacement by the company. All ski passes are issued in the form of a key card for which a deposit of €5 will be charged. This deposit will be refunded upon return of the undamaged card.
9. Ski passes can only be partially reimbursed in the event of a skiing accident. This only applies upon presentation of a doctor's certificate issued by the doctor assigned to the region or the hospital to which the patient was admitted. This certificate must state that the holder of the ski pass is no longer able to ski as a result of injury.
10. Discounts on the price of the ski pass will only be granted against presentation of the corresponding documents. Self-made declarations will not be accepted. The following discounts are available:
 - Family discount:** is only valid if at least 3 members of a family, i.e. parents + children, of which at least one parent, buy a ski pass. The family status must be clearly proven by means of ID cards, i.e. official family certificate or the identity cards of all members of the family, otherwise no entitlement to a discount will be granted.
 - Group discounts:** Organised groups of 20 persons or more receive a 10% discount on regular prices, whereby only the group leader or bus driver may purchase the ski passes or tickets for each member of the group.
 - Children:** Children up to the age of 6 are free of charge. Children falling into this category will not be issued a ski pass or ticket; they are covered by the ticket of their parents or guardian.
11. During occasional checks by resort supervisors, the valid ticket must be presented so that its validity can be verified. Holders of "Swatch Access" and "Handschuh [S-Key]", must be in possession of the ID card.
12. On no account shall the Schnalstaler Gletscherbahnen AG accept any liability for unforeseen events, such as excessive wind speeds, the sudden lack of snow, unforeseen technical defects or other weather-related influences leading to the closure of all or part of the lifts, or even for the closure of a certain downhill run due to a sporting event, and hence is not under any obligation whatsoever to refund costs.
13. The rating of the ski runs is without obligations and we cannot guarantee that all ski runs can be used. For reasons of safety the use of the ski runs outside of the regular opening times is prohibited. After the ski runs are closed, the grounds will be checked once more by the resort employees. The time of the final check is displayed on each respective lift. After the checks have been completed, the ski runs will be prepared. Snowcats are deployed on the ski runs, some of which use cable winches to prepare the ski runs.
14. If necessary, avalanches will be artificially triggered by blasting. Please observe the signs and warnings. The affected slope and the ski run located beneath it will be closed accordingly.
15. All persons making use of the services offered do so entirely at their own risk. All persons using the facilities must not behave in a manner that puts life, limb or property at risk. All persons must adapt their skiing to their own abilities, must pay attention to the terrain, visibility and snow conditions and keep to the regulations printed on the signs.
16. By purchasing the ski pass, the ski-pass holder declares that he is familiar with the terms of sale.